

# Timmins Chamber of Commerce Chambre de commerce de Timmins

P.O. BOX 985  
TIMMINS, ONTARIO  
P4N 7H6  
PH: (705) 360-1900  
FX: (705) 360-1193  
[www.timminschamber.on.ca](http://www.timminschamber.on.ca)

## Refund/Return Policy

### Event Bookings

**Same-Day Booking Refunds** (on bookings made more than 48 hours in advance of the event): Refunds/cancellations received by the Timmins Chamber of Commerce on the same business day in which the online Visa/MasterCard purchase was made will be granted in full.

**Next-Day Booking Refunds** (on cancellations made more than 48 hours prior to an event): Refunds/cancellations received by the Timmins Chamber of Commerce on any business day after the online Visa/MasterCard purchase was made will be subject to a 4% administration/restocking fee.

**Cancellation Notice:** Please note that refunds are only provided for cancellations received at least 48-hours (two business days) before the event.

Attendees who cancel their attendance within 48 hours of the event will be billed accordingly. Substitutions are permitted.

### Delivery Policy

For large events, tickets purchased at least one week prior to the date of the event will be mailed, subject to the discretion of Chamber staff. Tickets purchased the same week of the event are available for pick-up at the Chamber office or may be picked up at the event. For smaller events, reservations are taken and no tickets are required for admittance.

### Memberships

Membership dues are non-refundable. Membership dues apply from September 1st to August 31st. Memberships are automatically renewed annually; an invoice for membership dues will continue to be issued to the payee until a request to cancel this membership is received by the Chamber.

### Online Gift Shop ([www.timminschamber.on.ca/gshome.php](http://www.timminschamber.on.ca/gshome.php))

Please note that online payment is not available for purchases made through the online gift shop. The terms of delivery for items purchased through the online gift shop will be established once an order is received by the Chamber office.

*\*All transactions are in Canadian dollars.*

For additional inquiries, contact us:

Timmins Chamber of Commerce / La Chambre de commerce de Timmins

Physical: 75 McIntyre Road, Schumacher (Timmins), ON, Canada

Mailing: P.O. Box 985, Timmins, ON P4N 7H6

Phone: (705) 360-1900

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General Email Inquiries: [admin@timminschamber.on.ca](mailto:admin@timminschamber.on.ca)



*Sign Member First!*